

Are you connected to other owners? Owner-to-owner communication is at your fingertips with BOA! We have a series of BOA members-only WhatsApp chats that provide anytime access for quick questions, getting group opinions and digging into special topics. When there is an interest in a specialty event or a deeper look into one area, a “spinoff” chat is opened to keep the main chat flowing and allow for focus on that one topic. Chat is encrypted and freewheeling. Chats are open to all BOA members and their staff, as appropriate, by topic. Here are a few of our WhatsApp group chats:

**BOA Members:** This is the general, long-time “BOA Members” chat – as long as you’re a current owner-member, you’re eligible. This is free-flowing and a great way to get quick help when you need assistance. It’s timely, sometimes hysterically funny and sometimes monotonous. Dip into the opinion pool when you dare!

**BOA Clinical Leaders:** DONs from member offices collaborate with each other on how-to quick pointers and info trade on clinical matters. DONs and owners help each other solve skilled issues and a lot of Joint Commission info trading too.

**BOA Medically Home:** Info trade on those enrolled or interested in Medically Home. The challenges and workarounds of this “opportunity” and real-world occurrences.

**BOA Therapies:** Owners seeking to dive deeper into PT/OT discussions.

**BOA Relias:** Discussions and tips in trying to roll out this platform.

**BOA AI** – BOT Squad: AI has been a hot topic on and off. Those interested in AI have a chat dedicated to figuring out our potential use of AI.

**BOA – FAC Collaboration:** Working to keep the channels coordinated.

**BOA – Ops Managers:** An outgrowth of the interest in clinical, this is more operations focused. This chat kicks in when there is an ongoing issue that is taking over the BOA members chat.

Join the BOA member's only WhatsApp groups to join the conversation! To join, email [gregf@elevanta.com](mailto:gregf@elevanta.com) and identify the business owner with your request to join.

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